



# Critical Standby Power

## Case History

RK Power Generator Corp.

### Where:

Puerto Rico, USA

### Specified:

3 x **STAMFORD®** 500kW HC534E1 alternators with Volvo Engines

### Purpose:

To provide power on the island of Puerto Rico in the aftermath of Hurricane Maria, one of the most catastrophic hurricanes to make landfall on the island in decades.

In 2017, during one of the worst hurricane disasters in many years, RK Power Generator Corp. partnered with **NEWAGE® | STAMFORD® | AvK®** to provide critical power to the people of Puerto Rico.

Hurricane Maria stripped Puerto Rico of power, crippled communications, and destroyed infrastructure. "Although the government and businesses were affected, the people were the ones who suffered the most due to the hurricane", emphasized Carlos Gómez, Marketing Manager of RK Power. The most crucial challenge was to provide emergency healthcare to the population when hospitals didn't have utility power.

The need for reliable power led the Professional Hospital in Guaynabo, Puerto Rico to request 3 x 500kW standby generator sets from RK Power utilizing three **STAMFORD®** HC1534E1 alternators.



RK Power designs, manufactures, and services generator sets for the residential, commercial, and industrial market in Puerto Rico. Their expertise and team of qualified professionals enabled them to play a crucial role in the aftermath of the hurricane on the island. Their partnership with **NEWAGE® | STAMFORD® | AvK®** is built on the need to provide customers with reliable and quality products.

**STAMFORD®**'s standard 3 year warranty on all S-range alternators is a testament of our quality and performance. This is why RK Power has chosen **NEWAGE® | STAMFORD® | AvK®** as their primary supplier of alternators.

In the weeks following the hurricane, resuming business operations was challenging given the severely limited electric and communication systems on the island. Ruben Aguilar, President of RK Power, and his team worked tirelessly to find ways to meet customers' overwhelming demand for gensets. The collaboration and teamwork with **NEWAGE® | STAMFORD® | AvK®** was vital in ensuring inventory was replenished to meet customer demand. Tim Talbot, Sales Manager at **NEWAGE® | STAMFORD® | AvK®** worked diligently with his team to get product delivered to the island expeditiously. Working through the severe conditions on the island, and teaming up with **NEWAGE® | STAMFORD® | AvK®**, RK Power aided the recovery of many homes and businesses.

*"In the aftermath of devastation left behind by the hurricane, our incredible team worked diligently to support the affected customers." – Tim Talbot, Sales Manager, **NEWAGE® | STAMFORD® | AvK®**.*

In partnership with **NEWAGE® | STAMFORD® | AvK®**, RK Power offers their customers peace of mind when purchasing their generator sets.

*"We sold a lot of residential units. In Puerto Rico, **STAMFORD®** means quality! The final customer demands **STAMFORD®** because of its quality." – Ruben Aguilar, President of RK Power Generator Corp.*

In preparation for the upcoming hurricane season, RK Power is educating customers on the importance of advanced planning to protect their homes and businesses and is holding necessary inventory to support them. **NEWAGE® | STAMFORD® | AvK®** is proud to continue supporting RK Power in powering up Puerto Rico.

For more information on the full range of **NEWAGE® | STAMFORD® | AvK®** products and services visit: [www.stamford-avk.com](http://www.stamford-avk.com)



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